



TABDENTAL

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POWERFUL

Every practice manager knows that booking appointments and keeping diaries of multiple practitioners up to date can be time a consuming task. TAB Dental simplifies this task, with estimated treatment times, colour coded diaries, detailed patient information, and a fully searchable database. The powerful features allow you to manipulate and display data, keep a log of all activities and show information clearly and concisely.

TAB Dental practice management software, stores your patient records safely and securely within a powerful database which allows multiple connections over a secure network. The system is designed to be fast and stable, offering your practice peace of mind and ease of use.

TAB Dental has all the features you would expect from a practice management system, including a robust accounting package, SMS messaging to remind patients of upcoming appointments, a virtual waiting room and the ability to generate quick and detailed reports. These reports cover almost all possibilities from, patient's age, status, appointments and outstanding payments, through to UDA's and treatment forms, combining simplicity and power within one package.

SUPPORT

TAB Dental has revolutionised the way technical support is delivered to our clients. We provide fast, simple and secure remote-support services, without the need to install expensive software. With our user-friendly and highly sophisticated support system, any client with an internet connection can take advantage of computer sharing with one of our friendly and highly trained support staff.

TAB Dental practice management software, is a feature rich application, which combines a powerful database with a simple graphical user interface. To minimise support issues, we have built in system checks to help the application to run smoothly, incorporating easy to use tools for data backup and recovery should the worst happen.

At TAB Dental our support staff understand IT systems to a very high level, meaning that you won't be sent round in circles trying to resolve problems. We take ownership of our client's technical issues, and will always endeavour to resolve them in the shortest possible time.

As a TAB Dental client, you will be provided with a user name and password, allowing access to our state of the art support website. From here you can download updates and additional features immediately rather than having to wait for a new update disc to be sent.

Our support service has evolved through feedback from users of other practice management software companies. As support was the one area that most users we spoke to would most like to see improved, our goal was to develop a system that addressed this issue and we believe that the service we provide is now one of the most technically advanced support systems available in the UK.



SIMPLE

TAB Dental is a very powerful and robust programme with many time saving features, designed to simplify the running of a busy practice. Over-elaborate procedures found in some programmes add little value and can have a detrimental effect on the overall running speed. Therefore with TAB Dental, we chose to concentrate on making the most useful and often used elements clean and uncluttered, with the user's ability to display the data in a variety of ways that best suits their needs.

At TAB Dental, we have listened to the wishes expressed by practice managers, receptionists, nurses, hygienists and practitioners alike. All have their own particular way of working and the programme was designed to be flexible enough to suit the way that each group works, whilst maintaining the ethos of simplicity.

Whilst a very powerful and feature rich package, we encourage feedback, and with our own in-house programmers we can, where appropriate, react to requests far quicker than many other companies. Additionally, the training necessary to master the programme is significantly reduced owing to the clear and concise layout, meaning that the down time for the practice is kept to a minimum.

PERSONAL

At TAB Dental Systems Ltd our support staff are carefully chosen, not only for their in-depth understanding of IT, but also for their inter-personal skills when helping clients.

From feedback received, our clients find it refreshing to speak to someone who not only know what they are doing, but who is prepared to offer additional help and where necessary show the user how to perform a task by using sophisticated screen sharing technology.

Often users request that they speak to the same person simply because they found them easy to deal with and had the required skills to help them. Having your own named support manager is positively encouraged, so our individual staff members become familiar with the way your practice works and the differences in the ways your staff like to work.

No two practices are the same, so there is no reason why all software or network installation should be the same. At TAB Dental every installation is tailored to individual requirements, whether it be the customising of Practice Management software with the company logo and private fee scales, designing and installing an IT system, or replacing a full network infrastructure. We take the time to discuss specific requirements and tailor a solution to those requirements.

We believe this human approach to IT is the way forward and helps to promote long term relationships beneficial to all parties.



TABDENTAL

PRACTICE MANAGEMENT SOFTWARE



THE COMPANY

TABDENTAL is a revolutionary new practice management system, designed and tested for simplicity and flexibility - allowing you to free up more of your staff's valuable time to concentrate on the daily running of the practice.

Both private practitioners and NHS dentists alike can benefit from the sophisticated features incorporated into the system. Powerful appointment books, email and SMS messaging, refined accounting and reporting tools together with charting linked natively to the Florida Probe, allow the user to enhance the functionality of any practice.

A wealth of feedback from existing users of Practice Management Software has led to our investment in one of the most technically advanced support infra-structures available in the UK.* By logging on to our website www.tabdental.co.uk/support or phoning our support centre, one of our highly trained operators can instantly diagnose and resolve the issue, leaving you to get on with the smooth running of your practice within minutes - not days.

Our aim is to provide your practice with a complete management solution integrated with an extensive support package

Following survey feedback and market research, TAB Dental identified that software "support" was the biggest area for concern amongst existing users of Practice Management Software.

Over 50% of all users surveyed indicated that support was the area that they would most like to see improved. With this in mind, and the increasing availability of high speed internet connections, we set out to provide one of the most technically advanced support systems available in the UK.



Following installation of TAB Dental practice management software, the practice is issued a login username and password to the online support system. Once logged in the following benefits are available:

- Advice from the support team
- Problem logging and resolution
- Tracking and status of all events
- FAQ's for the TAB Dental software/Support System
- Upgrades to software
- Personalisation of "My Practice" section

Additionally, TAB Dental has invested in highly advanced remote control software, using secure Citrix technology, allowing a support engineer to temporarily take control of any computer within the practice, with the user's permission.

Having monitored the results of this technically advanced support system with existing TAB Systems clients, we were able to resolve 98% of support issues within an average time period of 8 minutes.

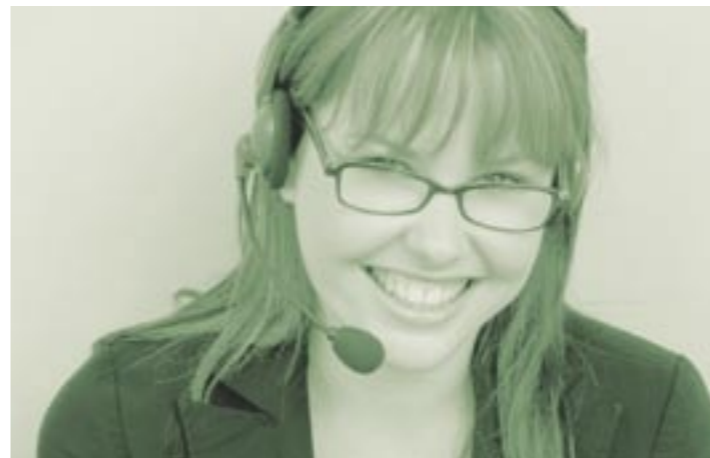
The same procedure is available to members of TAB Dental Systems Ltd with the aim of resolving the problem and getting your practice fully functional again in the shortest possible time. The system is easy to use, highly flexible and provides almost instantaneous support. Please contact us for a free demonstration of the remote control system and see how it could help your practice today.

There is of course always the option to speak to one of our friendly and helpful support staff by telephone and where remote support is unavailable, our aim is to get an engineer out no later than the next working day for support calls logged before 1.00pm.

TAB Dental Systems Ltd is a relative newcomer to the dental market; however our understanding of the market is borne from over 60 years of collective experience in providing specialist software and hardware to private practitioners and NHS clients throughout the UK.

Our flagship product TAB Dental practice management software has over many years evolved into a powerful and user friendly system, providing the user with a range of exciting features including:

- Sophisticated appointment book,
- Email and SMS messaging,
- Refined accounting modules
- Internal Messaging facilities
- Wide range of reporting tools.



TAB Dental Systems Ltd, in conjunction with our computer hardware division TAB Systems Ltd, can provide your practice with a professional managed service all from under the one roof, from initial site survey, network and computer installation, practice management, patient education and specialist charting software through to dedicated and friendly support staff. Perhaps more importantly, it is backed by our experienced and professional support team, to get you back up and running again in the shortest possible time if you encounter problems.

As we comprehensively understand both the hardware and software, there is no more passing the buck from one company to another when it comes to support. Just one company who can help get you going again with the minimum of fuss.

TAB Dental Systems Ltd has invested heavily in one of the most advanced support infra-structures available in the UK. Those practices with the benefit of a fast broadband internet connection can take advantage of our secure support service, whilst those preferring to use the phone can speak to one of our friendly and helpful staff.

Our close working relationships with some of the key software and hardware suppliers - including Schick, Florida Probe and Orasphere have put us in an almost unique position within the dental market and our aim is to provide the most technically competent staff, quality training, advice and above all the peace of mind that your practice needs.

For more information or to arrange a free demonstration, please call one of our support team on 01332 348689 or email us on info@tabdental.co.uk



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