

Dr Nicholas Mahon

Dental Surgery

Ballsbridge, Dublin 4, Tel: 01 6680781

CDSOft Ltd
Dental Case Study

Finding the Solution

CDSOft worked closely with the practice to specify and develop the architecture that would meet their dental requirements but at the same time, not restrict change. CDSOft recommended and implemented the installation of TAB Dental practice management software, a system that provides a full-service solution to the Irish Dentist, from diary management to charting, and text-messaging to accounts.

As a HP Preferred Partner, CDSOft were able to offer the dental practice exclusive deals on HP hardware and after investigating their current IT infrastructure, CDSOft determined that the practice would need to invest in some vital IT hardware. It was agreed that CDSOft would supply and install a HP Small Business Server, three HP workstations, a HP network switch, Zyxel router and firewall and a HP multi-function printer, where CDSOft also supply the printer consumables including inks and toners.

The practice spent a minimal amount of time being trained in on the system by a CDSOft Solutions Consultant, were they were always available to deal with any queries and problems, be it a call out to the practice or a call over the phone.

“The practice management software has really turned around the surgery in terms of treatment planning. The texting has really worked out well, as we feel that our patient's love to get a text. The big plus for us is that we can now refer our patients to other dentists where a treatment plan is needed in one simple step, reducing errors and making this task less time consuming. I can definitely say that the system now runs the practice!” Dr Nicholas Mahon

Since installation of the TAB Dental Management Software, there have been many changes within the practice. The practice management software has really turned around the surgery in terms of treatment planning, where they can now ensure that each patient leaves the practice with correct information.

The biggest change in the practice has to be the referral system, whereby the staff can now simply send a letter of referral to another dentist for a treatment plan for their patient in one easy step using the TAB Dental software, which in turn reduces errors and time wasting.

Over the coming months, the practice plan to use the system to its full potential by going digital, ridding the practice of charts and becoming a paperless office.

About the Practice

Established for over 30 years and located in Ballsbridge, Dublin 4, the practice now has a specialist periodontist facility and provides oral surgery to its patients.

The Objective

With a growing practice, Dr Mahon needed to manage his patient records properly.

He needed to be confident that each patient was getting notified of the correct date and time of their appointment, to reduce the number of ‘failure to attends’ and double bookings.

He also needed to invest in a software program that would keep a record of each of his patients’ history, especially in relation to treatment planning and costing.

“One of the many problems that the practice was facing was the management of our patients’ appointments and keeping a good record of each patient in relation to treatment planning and costing”

Dr Nicholas Mahon



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